

Crisis Chaos Control: Obstacles in Crisis Management

Robert J. Orr

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This absolutely outstanding little book reveals and overcomes obstacles that impede so many holding leadership positions in law enforcement, fire service and emergency management. It is a clear concise presentation and a realistic overview of challenges facing persons in command positions. Crisis, Chaos, Control is a tightly written book that, although small manages to cover all the relevant topics relating to the fields of Incident Command and Emergency management. It's straightforward common sense style will be appreciated by all readers, and leaders. It demonstrates how human behavior, command and control come together. A must read for professionals that hold the titles of; Chief, Assistant chief, Security manager, Deputy chief, Commander, Sheriff, Under sheriff, Emergency manager, responder, anyone in the Fire service or a part of the emergency operations team.



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