Stories of Modern Technology Failures and Cognitive Engineering Successes

Nancy J. Cooke, Frank Durso

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A woman is operated on while she's awake...

A plane runs out of gas while circling an airport for 30 minutes...

A passenger liner is mistaken for an enemy fighter and shot down...

A company invests in a new system that will cost them money...

What do these failure have in common? How can we prevent them from happening again?

Offering a critical perspective on problems with human-technical systems, **Stories of Modern Technology Failures and Cognitive Engineering Successes** explores the significant efforts of those who have made a positive difference. The book analyzes a variety of cognitive engineering applications, including training, design, military, transportation, communications, medicine, and emergency response in the nuclear industry.

Develop criteria to measure the success of a solution

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